SULEIMAN FARUK, ADEKUNLE.

2014

2010

Architect, Graphics designer, Web developer.

5+ years' experience in customer service, sales, design with potential for more.

CONTACT INFORMATION



https://adekunle-faruk.netlify.app +2348133667606, +2349051635106





https://twitter.com/adekunle_faruk https://www.linkedin.com/in/ faruk-adekunle-391b5a11a No. 18 Adegbija Crescent, Tanke, Ilorin, Kwara State, Nigeria.

CAREER OBJECTIVE

To obtain a position that will enable me put my critical thinking into good use.

PROFESSIONAL EXPERIENCE

Sales Executive

Miniso Lifestyle, Ilorin, Kwara State, Nigeria.

- Engaging customers to get what best fits their needs
- Weekly and daily sales report
- Sales floor and warehouse management.
- **Cashiering Duties**
- Goods Replenishment

EDUCATIONAL BACKGROUND

National diploma (ND), Architectural Technology. Federal Polytechnic Namoda, Zamfara State, Nigeria.

SSCE (WAEC & NECO)

Ansar-ud-deen secondary school, Kaduna, Kaduna State, Nigeria.

SKILLS



AutoCAD **** Photoshop ****



HTML5





CSS



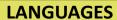
Coreldraw ****



Revit Architecture



Microsoft *** Office



English Language **** Yoruba Language *** Hausa Language **** Pidgin English ***

Customer Service Representative (MTN Process) Ison Bpo, Ilorin, Kwara State, Nigeria.

- Call handling (Opening greeting to farewell).
- Manage customer's complaints, queries, and requests within shortest possible time without affecting quality delivered.
- CRM app and work tools effective usage.
- Desktop and work station management.

SRV Agent.

CNSSL Contact Center Limited, Ilorin, Kwara State, Nigeria.

- Outbound Call Handling.
- Validate customer's SIM registration details.
- SRV desktop app usage.
- Eyeballing (Sorting MSISDN according to details)

SIWES Attachment.

Nigerian College of Aviation Technology, Zaria, Kaduna State.

- Assist with Computer Aided Drawings ArchiCAD
- Construction steps supervision and site management.
- Take notes of type of materials used in construction
- Meet contractors for project detailing.
- Interior designs.

